

**From:** FSA Info  
**Sent:** Friday, August 24, 2012 1:37 PM  
**To:** FSA Info  
**Subject:** Administrative Service Delivery Transformation Project

To all FSA members:

On August 20, an announcement was sent through UFV Info about the “Administrative Service Delivery Transformation Project” currently being conducted by the Ministry of Advanced Education. The government describes this as a “broad review” of services across the post-secondary system in order to try to trim \$70 million in costs. This process is similar to the initiative recently undertaken within the K-12 Education Ministry.

This provincial project includes all public post-secondary institutions. A representative group of nine institutional administrators, formed as a Steering Committee, have been working with consultants on data gathering and analysis.

From the FSA perspective, this “Project” is troubling for a number of reasons.

- 1) That this government keeps trying to squeeze blood out of turnips is especially ironic in the face of what has recently emerged about profligate over-spending in ICBC.
- 2) The timing is unfortunate, as this review was initiated over the summer, and this presumably thorough investigation is taking place over such a short time, with a plan to implement the results this coming academic year.
- 3) According to the *Vancouver Sun*, the Ministry has not revealed the cost of this project, which employs the services of the private firm Deloitte—the resources devoted to this project might well be used to offset some of the amounts the government intends to cut from the post-secondary system.
- 4) And—the main reason for our concern—we simply cannot know whether this review is likely to produce recommendations which potentially affect our members’ jobs.

We do wish to reassure you that the FSA Executive will be keeping itself informed (and keeping you informed) about this initiative and its potential impact on our members. We are in touch with other Post-Secondary staff unions such as CUPE and BCGEU. Our own Administration has been co-operative in sharing information with us, as we assume they will continue to be.

The FSA will be vigilant in protecting our employees from any fall-out from this government initiative.

If you wish to read more details about the Project, the “overview” is attached.

If you have any questions, please feel free to contact one of the following FSA executive officers:

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